

## **Refund Policy Of OurSponsors Website Use**

### **THESE TERMS**

Thanks for purchasing our products at OurSponsors website.

In order to be eligible for a refund, you have to email COZ Marketing Pty Ltd within 7 days of purchase requesting a refund and stating the reason for the request.

After we receive your email, our team will process your refund within 48 hours.

The money will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If our team has dedicated any web development or adding of sponsors a deduction may be made from the refund for this on an hourly basis.

After 7 days from payment, products purchased may be forfeited or not taken up at any time within the proceeding 12 months, however no monies will be refunded.

If anything is unclear or you have more questions feel free to contact our customer support team at [admin@cozmarketing.com.au](mailto:admin@cozmarketing.com.au)

## **OurSponsors User Generated Content Policy**

1. We may invite or permit you to post, add, comment on and/or upload content to our App(s), channel(s) or Website ('User Generated Content'). We do not exercise editorial control over all, and do not endorse any, User Generated Content, and we shall not be liable in relation to such User Generated Content. You are solely responsible for your User Generated Content.
2. We may use your User Generated Content in connection with publicising and promoting OurSponsors and its services, and you agree that you will make no monetary or other claim against OurSponsors for its use of your User Generated Content.
3. Your User Generated Content will be considered non-confidential and non-proprietary, and we may use, copy, edit, alter, distribute, publish, sub-licence and/or disclose to third parties any such content for any purpose. We may also disclose your identity to any third party who claims that your User Generated Content violates their intellectual property or privacy rights.
4. Your User Generated Content must:
  - a. be accurate (where you state facts);
  - b. be genuinely held (where you state opinions); and
  - c. comply with applicable law in the Western Australia and in any country from which the content is posted.
5. Your User Generated Content must not:
  - a. contain any material which is defamatory, obscene, offensive, threatening, abusive, vulgar, hateful or inflammatory;
  - b. promote sexually explicit material or violence;
  - c. discriminate on the grounds of race, sex, religion, nationality, disability, sexual orientation or age;
  - d. infringe any copyright, database right or trade mark of any other person;
  - e. be likely to deceive any person;
  - f. breach of any legal duty owed to a third party, such as a contractual duty or a duty of confidence;
  - g. invade another person's privacy;
  - h. be likely to harass or alarm any other person;
  - i. be used to impersonate any person, or to misrepresent your identity or affiliation with any person or organisation;
  - j. harm any minor in any way;
  - k. give the impression that such content emanates from us; or
  - l. promote or assist any unlawful act;
6. If you have any issues with User Generated Content provided by any other person, please let us know by contacting us at [admin@cozmarketing.com.au](mailto:admin@cozmarketing.com.au). We reserve the right (but are not obliged) to edit or remove any User Generated Content and to take any such other action as we consider appropriate to uphold the integrity of OurSponsors.